South Texas Blood & Tissue Center

Headquarters
6211 IH-10 West at First Park Ten Boulevard
San Antonio, TX  78201
(210) 731.5555
(800) 292.5534

Northeast Donor Room
8527 Village Dr., Suite 106
San Antonio, TX 78217
(210) 249.4450

Methodist Healthcare Donor Room
TNI Building
4410 Medical Dr., Suite 220
San Antonio, TX 78229
(210) 575.4851

Southeast Donor Room
3158 SE Military Dr., Suite 104
San Antonio, TX 78223
(210) 736.8971

Victoria
1109 Sam Houston Dr.
Victoria, TX 77901
(361) 576.3651
(800) 442.7770

New Braunfels Donor Room
The Marketplace 651 N. IH 35, Ste. 830
New Braunfels, TX 78130
(830) 625.5401

www.southtexasblood.org

Blood Benefit Plan Replacement Program

Together we make a difference!
The priceless gift of life is given each day by hundreds of generous blood donors in South Texas. As a special “Thank You” for being a caring donor, South Texas Blood & Tissue Center (STBTC) is pleased to offer you the Blood Benefit Plan (BBP).

The BBP helps you with blood processing fees that may not be covered by your medical insurance in case you are hospitalized. With your donation as a blood or platelet donor, you will cover yourself, and tax dependents under the age of 17 for a period of one year from the date of your donation. (Spouses are not covered.)

This plan is intended to provide assistance and not as an insurance policy. Coverage is limited to $1,000 per individual per year.

The BBP may be revised or terminated at any time without notice. However, coverage earned in these plans will still be honored.

**Exclusions to the plan:**

The BBP does not apply for blood processing fees in patients with the following diseases:

- Leukemia
- Hemophilia
- Aplastic Anemia

Also excluded are hospital charges related to transfusion (e.g. blood typing and crossmatching), other treatment related to the patient’s illness or hospital charges related to any plasma derivative product not produced by STBTC.

Hospital patients can encourage blood or platelet donors to replace the units that they have used for their treatment by having them donate in their name. Once the patient has been released from hospital care, they can receive credit for any blood processing fees that have not been covered by their insurance. The patient will receive a $10 credit for each donor that gives on his or her behalf. A sponsor group may issue credit(s) to a patient for the past 12 months donations.

**In order to begin the BBP process, the patient will need to provide STBTC with:**

- a final, itemized hospital bill
- insurance explanation of benefits
- claim form

Our claims representative will verify blood usage and insurance payments applied to STBTC blood processing fees. This will determine if credit will be extended to the patient.

**Please remember…** the most important reason to donate blood is to make sure that it will be available

A claim form may be requested by calling STBTC at (210) 731.5555 ext. 1304.

If you have questions regarding the status of your claim please call (210) 731.5555 ext. 1361.